

West Virginia Family Health - Value Added Services

Category	2017 Value Add Services and Benefits (July 1, 2017 – December 31, 2017)	2018 Value Add Services and Benefits (January 1, 2018 – June 30, 2018)
24-hour Nurse Line	<ul style="list-style-type: none"> Live online chat with a nurse at www.wvfh.com or by calling the 24-hour nurse line at 1-844-850-9834 	<ul style="list-style-type: none"> Live online chat with a nurse at www.wvfh.com or by calling the 24-hour nurse line at 1-844-850-9834
Asthma & Asthma Meds	<ul style="list-style-type: none"> Scholarship to a children’s asthma summer camp for one week. (MHT Only) One-on-one education with asthma care manager and enrollment in Asthma Disease Management program 	<ul style="list-style-type: none"> Scholarship to a children’s asthma summer camp for one week. One-on-one education with asthma care manager and enrollment in Asthma Disease Management program
Pregnant Women and Babies	<ul style="list-style-type: none"> Text4Baby text messages to keep mother and baby healthy 	<ul style="list-style-type: none"> Text4Baby text messages to keep mother and baby healthy
	<ul style="list-style-type: none"> Enrollment in “Mom Matters” which provides telephone support during the prenatal and postpartum periods, with support to help members stop smoking if needed. 	<ul style="list-style-type: none"> Enrollment in “Mom Matters” which provides telephone support during the prenatal and postpartum periods, with support to help members stop smoking if needed.
	<p>Gift Card Incentives:</p> <ul style="list-style-type: none"> \$50 for 1st trimester visit \$50 for 4 visits in 2nd and 3rd trimester \$50 DHHR notification by month 5 of pregnancy \$50 post-partum within 21-56 days of delivery 	<p>Gift Card Incentives:</p> <ul style="list-style-type: none"> \$50 for 1st trimester visit \$50 for 4 total visits in 2nd and 3rd trimester \$50 for notifying DHHR of pregnancy by 5th month \$50 post-partum visit within 21-56 days of delivery
	<ul style="list-style-type: none"> Preventive dental care during pregnancy and 6 weeks postpartum Care management during pregnancy and through baby’s first year with a high-risk pregnancy or substance abuse Care management during first year for NICU babies or babies with chronic or complex conditions 	<ul style="list-style-type: none"> Preventive dental care during pregnancy and 6 weeks postpartum Care management during pregnancy and through baby’s first year with a high-risk pregnancy or substance abuse Care management during first year for NICU babies or babies with chronic or complex conditions
Medicine Management	<ul style="list-style-type: none"> For members taking certain medications, such as ACE, ARB, Digoxin, and Diuretics, a simple blood test is required to make sure your dose is still safe. <p>Gift Card Incentive:</p> <ul style="list-style-type: none"> \$25 reward per year for a blood test to monitor members on the medications listed above (age 18 and older) 	

<p>Diabetes</p>	<ul style="list-style-type: none"> Care4Life diabetes texts provide information about diabetes and help members form healthy habits Scholarship for children ages 7-15 to Camp Kno Koma (MHT Only) Lessons on the use of glucometers, insulin pumps and general diabetes education <p>Gift Card Incentive:</p> <ul style="list-style-type: none"> \$50 reward per year for diabetics who have completed the HbA1c blood test HbA1c blood test (ages 18-75) 	<ul style="list-style-type: none"> Care4Life diabetes texts provide information about diabetes and help members form healthy habits Scholarship for children ages 7-15 to Camp Kno Koma (MHT Only) Lessons on the use of glucometers, insulin pumps and general diabetes education <p>Gift Card Incentive:</p> <ul style="list-style-type: none"> \$50 for diabetics ages 18-75 who have completed the following three tests/exams: HbA1c blood test, nephropathy exam, and diabetic eye exam
<p>Dental</p>		<p>Gift Card Incentive:</p> <ul style="list-style-type: none"> \$25 for dental exam for 2-3 year old children
<p>Health & Wellness</p>	<ul style="list-style-type: none"> Be Better quit line (1-800-784-8669) for members who are trying to quit smoking and help including counseling, outreach and member support Access to a nutritionist for counseling for members under 21 Digital bathroom scale for members with chronic heart failure (CHF) Pillboxes to help members manage medications 	<ul style="list-style-type: none"> Smoking Cessation Quit Line (1-800-784-8669) for members who are trying to quit smoking and help including counseling, outreach and member support Access to a nutritionist for counseling for members under 21 Digital bathroom scale for members with chronic heart failure (CHF) Pillboxes to help members manage medications
<p>Gift Cards for good health practices</p>	<p>Gift Card Incentives:</p> <ul style="list-style-type: none"> \$50 for members ages 0-21 for EPSDT exam with PCP plus educational outreach materials (1 per year) \$50 for yearly well visit for adults over age 21 (1 per year) 	<p>Gift Card Incentives:</p> <ul style="list-style-type: none"> \$25 for members ages 0-21 for yearly EPSDT exam with PCP, plus educational outreach materials \$25 for yearly well visit for adults over age 21
<p>Phone Services</p>		<ul style="list-style-type: none"> Free cell phone with text, data and voice
<p>Other</p>	<ul style="list-style-type: none"> Enrollment in Disease Management program for chronic obstruction pulmonary disease (COPD) or chronic heart failure (CHF) with support to help members stop smoking, educational packet and medication compliance encouragement Enrollment and support from dedicated behavioral health care management team Advocate to assist with member benefits or provider concerns and issues 	<ul style="list-style-type: none"> Enrollment in Disease Management program for chronic obstruction pulmonary disease (COPD) or chronic heart failure (CHF) with support to help members stop smoking, educational packet and medication compliance encouragement Enrollment and support from dedicated behavioral health care management team Advocate to assist with member benefits or provider concerns and issues